

Toledo



P O Box 2823,  
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[www.apicsToledo.org](http://www.apicsToledo.org)



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Volume Number L  
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## *President's Message February 2012*

This month we have one new member, Darren Lepper, and I'd like to welcome him to the chapter.

On Friday January 19<sup>th</sup> the chapter sent a simple short survey to everyone on the mailing list, at the end of the survey period 52 of the 410 recipients had submitted responses and on behalf of the Board of Directors I would like to thank those individuals for their willingness to participate in trying to get a better understanding of where the board needs to concentrate its efforts.

### **Highlight – 100% of the respondents read our newsletter – thank you**

You will find information about the survey results elsewhere in the newsletter.

This was the first of a number of surveys we will send out, we will try to address one specific area in each survey, we're calling this project our **Sixty Second Survey** because we want each survey to take 60 seconds or less to complete, our hope is to achieve a higher response rate by asking you to give us one minute per month for multiple months rather than having a single survey taking much longer.

LinkedIn – I am sure many of you are familiar with this site, like Twitter and Facebook it is an on-line social networking community where you create your profile and form networks with other members.

You may not have been aware that there is an APICS LinkedIn community and if you join you can elect to receive a daily or weekly e-mail with updates from APICS, the reason I mention this is that the e-mail often includes information about open job positions and as such it is another tool available for those who are either looking for a new role in operations or supply chain management or who may know someone looking for a new role.

If you are a LinkedIn member but not subscribed to the APICS community then you can use this link to get to the Social Networks page of the new APICS website

<http://www.apics.org/community/online/social-networks>

***Bruce Brechin, CPIM, CSCP***

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## *Sixty Second Survey – January 2012*

On January 20<sup>th</sup> we sent out a 5 question survey to our electronic mailing list and followed up with a reminder on Wednesday January 25<sup>th</sup>, the survey closed on Friday January 27<sup>th</sup>.

By the time the survey closed we had received 52 responses, there are approximately 410 e-mail addresses on our mailing list so our response rate was 12.5%.

Questions and response percentages are shown below:

1. Are you a member of APICS
  - Yes – 78.8%
  - No – 21.2%
2. Do you read the APICS Toledo Newsletter
  - Yes – 100%
  - No – 0%
3. Did you attend an APICS Toledo meetings in 2011
  - Yes – 34.6%
  - No – 65.4%
4. How often have you visited the chapter website in the last three months
  - 0 times – 34.6%
  - 1-2 times – 42.3%
  - 3-5 times – 19.2%
  - more than 5 times – 3.8%
5. How long have you been a member of APICS
  - I am not a member – 19.2%
  - less than 1 year – 3.8%
  - 1 – 5 years – 21.2%
  - more than 5 years – 55.8%

The board will be discussing these results at our February meeting and I am sure there are many conclusions which can be drawn from the results.

There will be another survey in February, I would encourage everyone to respond, remember it **will** take 60 seconds or less.

*Bruce Brechin, CPIM, CSCP*

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## *February Programming News January Report*

On January 17, we took a plant tour of Buckeye TeleSystem/Buckeye CableSystem. I'm sure most of you are aware of Buckeye CableSystem, because they bring cable television and high-speed internet access into many of our homes. However, many of us didn't know that its sister company, Buckeye TeleSystem, is also the dominant communications provider for over 7,500 commercial customers in NW Ohio and SE Michigan, as well. Buckeye TeleSystem provides a wide array of integrated communication services and solutions to its commercial customers, delivered across their highly-advanced fiber SONET and carrier-grade Ethernet core network.

We toured the Network Operations Center on Angola Road. Our host was Matt Mishler, who is the National Account Manager for Buckeye TeleSystem. During our tour, we viewed traditional central office equipment, as well as the newest in Voice Over IP (VoIP) central office equipment. We saw the equipment that is the backbone of their ringed fiber optic service, as well as the digital head end, which is the source of all their cable TV service.

The Network Operations Center is a hardened facility. It is constructed to withstand major storms and natural disasters, in order to protect the equipment and prevent service interruptions to its customers. They take many precautions in redundancy and disaster recovery, including a redundant HVAC system, dual power, and generator backup. As a result of having such an advanced Network Operations Center, many Buckeye TeleSystem customers have acquired co-location services with Buckeye, allowing them to establish a disaster recovery location.

Our thanks go to Matt Mishler and Buckeye TeleSystem for this fascinating look at the telecommunications industry.

### *February PDM Joint Meeting with ASQ "Bring-Your-Boss Night" Tuesday, February 21*

Our February Professional Development Meeting is our annual joint meeting with the Toledo chapter of ASQ. It is also "Bring-Your-Boss Night" for APICS members. Bring your boss, and your boss attends for free. Our guest speaker is Clarence Hertzfeld, Director Global Quality, First Solar Inc. Clarence will be presenting "Quality at First Solar". Clarence participated in our Quality Panel Discussion at UT last year, and we're excited to have him back!

First Solar is the world's leader in the manufacture of photovoltaic (PV) solar modules, and a premier provider of comprehensive PV solar systems. By enabling clean, renewable electricity at competitive prices, First Solar provides an economically and environmentally viable alternative to peaking fossil-fuel electricity generation. First Solar has set the benchmark for environmentally responsible product life cycle management by introducing the industry's first prefunded, comprehensive collection and recycling program for solar modules. From raw material sourcing through end-of-life collection and recycling, First Solar is focused on creating value-driven renewable energy solutions that protect and enhance the environment.

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As reported in a recent article in The Toledo Blade, First Solar has broken its own record for making the most efficient thin-film solar panels. The company used commercial-scale manufacturing equipment at its Perrysburg Township plant to produce cadmium telluride panels that convert 14.4% of the energy in sunlight into electricity. The results surpassed the previous record of 13.4% and were confirmed by the U.S. Energy Department's National Renewable Energy Lab. The Perrysburg Township factory is the firm's only U.S. production facility. First Solar started in Toledo, but its headquarters are now in Tempe, Arizona.

Clarence's presentation will include a discussion of Quality Management at First Solar; an overview of solar module products, PV solar power solutions, and power plant construction; and key elements of the Quality Management Systems (QMS) for module manufacturing and power plant construction. Clarence has over 19 years' experience in various Quality positions, and currently is responsible for Supplier Quality Development, Module Manufacturing Quality, and the Power Plant Construction Quality activities.

We will be meeting at Mancy's Italian Restaurant, 5453 Monroe Street in Toledo. Registration and networking begin at 5:30pm, with dinner at 6:00pm. To encourage you to attend, we are offering a discounted price of only \$20 for APICS professional members. The cost for students is \$15, and guests can attend for \$25. (Remember, unemployed Toledo professional members attend for free.) And don't forget "Bring-Your-Boss Night"....bring your boss, and your boss attends for free!!

Dinner selections include Chicken Marsala, Homemade Lasagna, or Chicken Parmesan. A cash bar will be available. Please indicate your dinner selection when you make your reservation. The reservation cut-off date is Tuesday, February 14, at 5:00pm. Send your reservation request to [programs@apicstoledo.org](mailto:programs@apicstoledo.org).

## *Other Programming News*

In addition to the meeting with ASQ, we have two other joint meetings coming up, as well. Our joint meeting with ISM, NAPM-Toledo, is scheduled for Thursday, March 15. NAPM is hosting the meeting this year, and details about the meeting will be available soon. And, our joint meeting with UTAPICS, the APICS student chapter at The University of Toledo, is scheduled for Tuesday, April 17. Mark your calendars, and plan to attend!

You can find a 2011/2012 Calendar of Events at the end of this newsletter. And don't forget, ideas for our events come from YOU, APICS Toledo members and associates. If you have an idea for a plant tour or Professional Development Meeting, please send it to [programs@apicstoledo.org](mailto:programs@apicstoledo.org).

*Sheryl Holbrook, CPIM*

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## *Education Report – February 2012*

### **Basics of Supply Chain Management**

Unfortunately I don't have good news on the CPIM front this month.

Firstly with regard to the proposed class at Jackson Community College, although a number of companies had expressed interest in sending staff to the class no registrations were received and the class has been postponed until further notice.

The Continuing Education department staff will maintain contacts with these companies and we hope that we will be able to offer CPIM in Jackson in the near future.

If you would be interested in being kept up to date on CPIM at JCC please send an e-mail to Al Schultz, [schultzalanp@jccmi.edu](mailto:schultzalanp@jccmi.edu) telephone 517 990 1363.

For Toledo we are delaying the start as we think we could be in a similar position to JCC with insufficient participants to make the class self-supporting at the planned fee level. In the past we have had very limited advertising of classes other than by means of the chapter mailing list and if we only publicize classes to that limited group it stands to reason we will see a diminishing number of people wishing to take the classes, therefore we have decided to take a new approach.

The Toledo chapter has over 120 members, in all we have members in 48 local companies, we have written to the Human Resources department of each of those 48 companies to tell them about APICS, the Toledo chapter and our classes. We have explained that we plan to offer the Basics of Supply Chain Management class and have asked them to publicize this class to departments in the company where individuals would benefit from the APICS program. Hopefully this will generate interest and allow us to offer a class in the near future.

### **Certified Supply Chain Professional**

We do still intend to offer this class but it will probably be sometime in 2<sup>nd</sup> Quarter 2012 at the earliest.

*Bruce Brechin, CPIM, CSCP*

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## *Membership Report – February 2012*

### TOLEDO CHAPTER

Current Membership Total:	113
Professional Member	90
Enterprise Professional	9
Academic Professional	6
Enterprise Professional (E)	4
Young Professional (E)	3
Retired Member	1

### BOWLING GREEN UNIVERSITY CHAPTER

Current Membership Total:	36
Student Associate	36

*Lisa McLaughlin*

## *APICS Student Chapters February 2012*



### **Bowling Green State University**

BGSU Supply Chain Management Association (SCMA) held our first meeting of the spring semester on January 12<sup>th</sup>. To encourage networking, the meeting included a challenging game of "Jeopardy" where teams consisted of a mix of current and potential new members. Bruce Brechin and Sheryl Holbrook made the journey to Bowling Green and got to meet our new officers, as the open board positions were also filled. Congratulations to this spring's SCMA board members:

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President	Latifat Owe
Vice President	Beth Albers
Secretary	Kevin Mumma
Treasurer	Jacob Yaney
Director of Recruiting & Mentoring	Patrick Armbruster
Director of Professional Development	Cory Tuttle
Director of Facility Tours	Andy Wetzel
Director of Case Competitions	Jeff Massie
Director of APICS	Morgan Schneider
Director of ISM	Tim Blausey
Director of Community Service	Patrick Armbruster
Director of Fundraising	Benjamin Liming
Director of Social Events & Awards	Isaline Frelet
Past President	Celeste Bembry
Assistant Director of DAC	Kylie Reiser

Our next meeting will be held in conjunction with the International Business Student Association and the BGSU Career Center on Thursday, February 2 at 6 pm. A panel of area executives will lead a "Recruiters Tell All" discussion to help members prepare for the Tuesday, February 7, BGSU Business Job Expo. As usual, the night before the expo Monday, February 6, SCMA will co-host the Supply Chain Management Institute dinner meeting along with the Toledo area NAPM members.

Members are also looking forward to some case competition work in February, as SCMI is sponsoring a competition on February 6. Teams of students will be competing for bragging rights and up to \$500 before the SCMI dinner. A team of students will also travel to Chicago on February 24-25 for the APICS Great Lakes District case competition. Good luck to all the teams!

Planning for future events is also being accomplished as the chapter submits a proposed budget for 2012-2013, and in their 'spare time' officers are working on additional PDM's, social events, and mentoring programs for the remainder of the semester.

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## **University of Toledo**



Congratulations, to the new APICS officers who were recently elected for this semester's term. The officers are as follows:

President: Lindsay Vollmar  
Vice President: Trevor Roby  
Secretary: Vince Penny  
Treasurer: Cameron Boli  
Public Relations: Jacob Moser

For the month of January the new APICS board met for the first time with its former president Jennifer Jones. In the meeting Jennifer charged the APICS board members with many tasks and assignments that need to be fulfilled within the Spring semester. The APICS board is excited and ready to have a great semester.

The first Student Chapter APICS meeting was January 26<sup>th</sup> at 4:30pm in Stranahan North Rm. 1160. Our speaker was Matt Yarder, who is the Vice President of "Yarder Manufacturing." Yarder Manufacturing is a family business located in Toledo, OH that fabricates custom metal products. Started in the early 1900s by Mr. Yarder's great grandfather, the fourth generation family company has expanded beyond NW Ohio to reach customers nationwide with annual sales of \$7 million. Matt Yarder spoke to the Toledo Student APICS chapter about topics such as: sustainability, quality, purchasing, networking, etc. There were about 25 students in attendance and there was many great reviews from students who came. We send a special thanks to Matt Yarder for him coming out and speaking to us in our first meeting of the year.

The next Toledo Student APICS chapter meeting will be held Thursday, February 16<sup>th</sup> and everyone is invited. Look forward to seeing you there.

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## *APICS Updates – February 2012*

On this page we list items recently announced by APICS or other APICS information

Over the weekend of January 21<sup>st</sup> and 22<sup>nd</sup> APICS launched a revised website, the APICS website was first launched 10 years ago and as those of you who have gone on-line looking for things know it was not always obvious how to find the information you wanted.

The website address is still [www.apics.org](http://www.apics.org)

When members first visit the website they need to reset their password, follow the instructions in the WELCOME message in the middle of the screen.

Please note your new password has to include both upper and lower case letters.

Hopefully if you use **control + click** on the link below you will have the chance to view a one hour webinar which was held on January 19<sup>th</sup> to introduce the website to chapter leaders.

<http://click.apics-mail.org/?qs=366ca8ade9597beaea3902b93847af51f5a20782b0d11f36393e32253d72ec1f>

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**APICS Toledo  
2012 Schedule of Events**

Date	Event	Location	Speaker	Topic
<b>Fri-Sat, Feb 10-11</b>	<b>Mid-Atlantic District Meeting Harrisburg, PA</b>			
<b>Fri-Sat, Feb 10-11</b>	<b>Mid-Atlantic District Student Case Competition Harrisburg, PA</b>			
<b>Weds, Feb 15 5:45pm</b>	<b>APICS Toledo Board of Directors Meeting</b>	<b>J Patrick's Holiday Inn French Quarter Perrysburg, OH</b>		
<b>Thurs, Feb 16 4:30pm</b>	<b>UTAPICS Student Chapter PDM</b>	<b>Univ of Toledo Room #SN1160</b>	<b>Matt Mishler Buckeye TeleSystems</b>	
Tues, Feb 21 5:30 pm Bring-Your-Boss Night	Joint PDM with ASQ Toledo Chapter	Mancy's Italian 5453 Monroe St Toledo, OH 43623	Clarence Hertzfeld First Solar	Quality Assurance at First Solar
<b>Fri-Sat, Feb 24-25</b>	<b>Great Lakes District Student Case Competition Chicago, IL</b>			
<b>Thurs, Mar 15 6:00pm</b>	Joint PDM with ISM, NAPM-Toledo Chapter	<b>Poco Piatti Levis Commons Perrysburg, OH</b>	<b>CAPS Sponsored Research Project – Risk Management</b>	TBA
Tues, Apr 17 5:30 pm	Joint PDM with U of T Student Chapter	Univ of Toledo Libbey Hall 2801 W Bancroft St Toledo, OH 43606	TBA	TBA
May/2012	TBA	TBA	TBA	TBA
June/2012	Annual Meeting	TBA	TBA	TBA

**Denotes a change or addition from the previous schedule**