

Toledo



P O Box 2823,  
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[www.apicsToledo.org](http://www.apicsToledo.org)



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## *President's Message January 2012*

Happy New Year to everyone, I hope you have enjoyed the holiday season whether you celebrated Hanukkah, Christmas, Kwanza, New Year, any combination of those or something else such as a birthday or anniversary.

This month I would like to welcome Michael Vogelsong as our newest Toledo chapter member.

There were no new members for either of our student chapters.

In November 2012 it will be 50 years since the Toledo Chapter of APICS was chartered and a lot has happened over those 50 years.

Our parent association has changed its name several times, it began as The American Production and Inventory Control Society which became APICS – The Educational Society for Resource Management and then more recently we were renamed APICS – The Association for Operations Management.

Irrespective of the name APICS and the Toledo Chapter have always pursued the goal of educating and informing the membership through development meetings, classes, conferences and more recently webinars.

In Toledo we have generally concentrated on the manufacturing industries and our chapter membership has risen and fallen as manufacturing

has strengthened then weakened, unfortunately I don't have information as far back as 1962 but I did find that in September 1994 there were over 250 Toledo chapter members while today we have approximately half that number.

Over the coming months the board will be considering how we can celebrate our anniversary in November and we would welcome your ideas.

One suggestion is to introduce a 50 / 50 drawing at our meetings with the chapter portion split between the APICS Scholarship Endowments at Bowling Green State University and The University of Toledo.

Continuing on the scholarship theme, each year the chapter awards a number of \$500 scholarships to students to help defray some of their education expenses. This year there were 9 applicants for scholarships and to quote a member of the Review Committee "I would like to give a scholarship to every one of them" unfortunately we can't but we do wish them all success with their studies.

This year I am pleased to tell you we were able to make 5 scholarship awards and these went to

Katherine Eboch – Family Member Scholarship  
Junjun Liu – Graduate Scholarship  
Kylie Reiser – Undergraduate Scholarship  
Lindsay Vollmar – Undergraduate Scholarship  
Jake Yaney – Undergraduate Scholarship

***Bruce Brechin, CPIM, CSCP***



## *Programming News January 2012 Report*

On December 8, we met at Manhattan’s Restaurant for our Professional Development Meeting. Our speaker for the evening was Dawn Burgard, Manager of QOS, Operational and Systems Effectiveness, for Mercy Health Partners, and her program was “Implementing a Quality Operating System (QOS) – A Care Transformation Journey”.

In 2008, based on a firm foundation of Lean Six Sigma, Mercy St. Vincent Medical Center in Toledo, OH embarked on a care transformation journey that resulted in the development of a performance and quality operating system (QOS) that was implemented throughout the hospital. Over the past three years, significant results in length of stay, quality improvements, harm reduction, and employee engagement have been achieved. The QOS is now being rolled out across all CHP hospitals in the system, and Dawn shared with us some of the details of that implementation.

We had 16 members and guests in attendance, and 11 of them completed evaluation cards. Here is a recap of the results.

	Not Satisfied				Highly Satisfied				Overall Rating		
	1		2		3		4			5	
	No	%	No	%	No	%	No	%	No	%	4 + 5
<b>Facility</b>	0	0%	0	0%	1	11%	2	22%	6	67%	89%
<b>Dinner</b>	0	0%	0	0%	0	0%	7	64%	4	36%	100%
<b>Topic</b>	0	0%	0	0%	0	0%	3	27%	8	73%	100%
<b>Location</b>	0	0%	0	0%	1	9%	6	55%	4	36%	91%
<b>Speaker</b>	0	0%	0	0%	0	0%	2	18%	9	82%	100%
<b>Meeting</b>	0	0%	0	0%	0	0%	6	75%	2	25%	100%

## *Other Programming News*

We have a plant tour scheduled for Tuesday, January 17, and we will be touring Buckeye CableSystem. Buckeye CableSystem is a premier local telecommunications company. Their high-tech communications products and services include cable/video services, high-speed Internet access, and residential phone services. Through their state of the art system and dedication to providing an unsurpassed customer experience, Buckeye strives to be the “best” provider of voice, video, and data services in the area. In addition, Buckeye CableSystem was recently recognized by their employees as one of the top ten Best Employers in Ohio for 2010. Details for the tour are being finalized now, and an event flyer will be out soon....watch for it.

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Then, on Tuesday, February 21, we have another fine Quality program scheduled. Clarence Hertzfeld, from First Solar, will be presenting "Quality Assurance at First Solar". Clarence participated in our Quality Panel Discussion at UT last year, and we're excited to have him back! This is our joint meeting with ASQ, and it's also Bring-Your-Boss Night. Bring your boss, and your boss attends for free! We will be meeting at Mancy's Italian, and details will be out soon.

In addition to the meeting with ASQ, we have two other joint meetings coming up, as well. Our joint meeting with ISM, NAPM-Toledo, is scheduled for Thursday, March 15. NAPM is hosting the meeting this year, and details about the meeting will be available soon. And, our joint meeting with UTAPICS, the APICS student chapter at The University of Toledo, is scheduled for Tuesday, April 17. Mark your calendars, and plan to attend!

You can find a 2011/2012 Calendar of Events at the end of this newsletter. And don't forget, ideas for our events come from YOU, APICS Toledo members and associates. If you have an idea for a plant tour or Professional Development Meeting, please send it to [programs@apicstoledo.org](mailto:programs@apicstoledo.org).

*Sheryl Holbrook, CPIM*

## *Education Report – January 2012*

### Basics of Supply Chain Management

**Jackson Community College, Jackson, MI, starting January 19<sup>th</sup>**

The start date for the JCC class has been moved out by 2 weeks and hopefully this extra time will allow more of you to register.

For more details or to register please contact **Al Schultz** of the Corporate and Continuing Education group at JCC, his phone number is 517-990-1363 and e-mail is [SchultzAlanP@jccmi.edu](mailto:SchultzAlanP@jccmi.edu)

### **Toledo**

We have not yet finalized the starting date or location for our BSCM class, hopefully we can get this sorted

out soon but we can confirm that Sheryl Holbrook CPIM, CPM will be the instructor.

Sheryl recently attended the APICS Train The Trainer class and is looking forward to putting this training to good use.

As mentioned last month the BSCM materials have been completely revised for 2012 and both classes will be using the 2012 versions.

### Certified Supply Chain Professional

We have also received the 2012 version of the CSCP program and our plan is to offer this class probably starting in late spring.

*Bruce Brechin, CPIM, CSCP*

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## *Membership Matters – January 2012*

For the Month of January:

### Membership Anniversaries

**Tim Lewis and Weiqiong Wang** will both complete their first year of APICS membership this month.  
**Scott Swartz** will complete 5 years of membership.

Congratulations to all three, we look forward to seeing you at one of our future chapter events.

<b>Total Membership (January 5<sup>th</sup>)</b>	<b>194</b>
BGSU student chapter members	36
UT student chapter members	31
Toledo chapter Professional / Enterprise	120
Toledo chapter Retiree members	1
Toledo chapter Academic members	6

*Lisa McLaughlin*

Toledo



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## *APICS Student Chapters January 2012*



### **Bowling Green State University**

December brings the end of a semester and a number of transitions on a college campus. Best wishes for continued success to all the fall officers and members that graduated! And congratulations to our new officers for the spring 2012 semester:

President - Latifat Owe

Vice President- Beth Albers

Secretary- Kevin Mumma

Treasurer- Jacob Yaney

DAC Rep- Kylie Reiser

Director of Facility Tours- Andy Wetzel

Director of Professional Development- Cory Tuttle

Director of Fundraising- Ben Liming

Director of Community Service- Patrick Armbruster

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## *APICS Updates – January 2012*

On this page we list items recently announced by APICS or other APICS information

Each year APICS asks chapters to complete their Chapter Minimum Standards and Chapter Benchmarking and Reporting submissions, these programs were introduced for chapter year 2005 – 2006 and in November APICS announced changes to C-BAR. Questions in some sections have been revised, other areas, particularly the section relating to students have been expanded.

If you have ever wondered about the CMS and C-BAR programs you can use the links below to access the a webpage with links to the handbook which gives full details of the program and the worksheet used by the chapters to compile the submission.

<http://apics.org/leadershipcentral/november2011.html#update3>

### Upcoming APICS Conferences

#### **2012 APICS Asia Supply Chain & Operations Conferences**

April 2-3, 2012, Seoul, South Korea

April 5-6, 2012, Shanghai, China

#### **Best of the Best S&OP Conferences, presented by APICS and IBF**

May 10-11, 2012, London, England

June 14-15, 2012, Chicago, Illinois, USA

#### **2012 APICS International Conference & Expo**

October 14-16, 2012, Denver, Colorado, USA

You will notice that APICS is running both the **Asia Supply Chain & Operations** Conference and the **Best of the Best S&OP Conference twice**; the goal for each of these conferences is to offer an opportunity for prospective attendees to attend a 'local' event thus reducing the cost of participation.

**In both cases the expectation is that overall the attendance level will be higher.**

### Finally

Remember to check the **APICS Home Page** regularly to get the latest APICS news – [www.APICS.org](http://www.APICS.org)

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## APICS Toledo 2012 Schedule of Events

Date	Event	Location	Speaker	Topic
Tues, Jan 17 5:30 pm	Plant Tour	<b>Buckeye Cable 5566 Southwyck Blvd Toledo, OH 43614</b>		TBA
Tues, Feb 21 5:30 pm Bring-Your-Boss Night	Joint PDM with ASQ Toledo Chapter	Mancy's Italian 5453 Monroe St Toledo, OH 43623	Clarence Hertzfeld First Solar	Quality Assurance at First Solar
Thurs, Mar 15	Joint PDM with ISM, NAPM-Toledo Chapter	TBA	TBA	TBA
Tues, Apr 17 5:30 pm	Joint PDM with U of T Student Chapter	Univ of Toledo Libbey Hall 2801 W Bancroft St Toledo, OH 43606		
May/2012	TBA	TBA	TBA	TBA
June/2012	Annual Meeting	TBA	TBA	TBA

**Denotes a change or addition from the previous schedule**