



Programming News May 2011

On Tuesday, April 19, we held our Annual Joint Professional Development Meeting with UTAPICS, the student chapter at the University of Toledo. The program was a panel discussion, “Managing Quality—Across Industries”, and it was a comparison of Quality Control procedures and techniques across various industries. Our panelists included Mike Koralewski and Clarence Hertzfeld, from First Solar; Janell Vickers from Mercy Health System; and Dave Spencer from O. E. Meyer Co.

It was a great program, and the panel format provided contrast and scope to the discussion of Quality Management. We had representatives from manufacturing, healthcare, and the service sectors. The panelists were from very different-sized organizations....First Solar is a global company, with locations in the US, Europe, and Asia. First Solar manufactures photovoltaic solar modules and systems. Mercy Health System is a 7-hospital system and a preferred provider of healthcare services in NW Ohio & SE Michigan. And, O.E. Meyer services both

manufacturing and healthcare. They supply welding gases and welding products and supplies to the manufacturing industry, and home medical equipment and oxygen to the healthcare industry.

The panelists outlined their own career paths, and described the Quality programs in their respective organizations. First Solar’s objective is total product reliability, and it uses an approved global process, the heart of which is supplier qualifications, process qualifications, plant qualifications, and process specification and control. Mercy’s objective is better patient care, for example, shorter wait-times and fewer incorrect diagnoses. They use lean concepts and six-sigma methodology to improve the processes that interact directly with patients. And O.E.Meyer’s objective is ever higher levels of customer service. Our thanks to Mike, Clarence, Janell, and Dave for taking time out of their busy schedules to participate in the panel discussion.

Here are the results from the evaluation cards:

	Not Satisfied				Highly Satisfied				Overall Rating		
	1		2		3		4			5	
	No	%	No	%	No	%	No	%		No	%
Facility	0	0%	0	0%	2	11%	10	53%	7	37%	89%
Dinner	0	0%	0	0%	3	16%	6	32%	10	53%	84%
Topic	0	0%	0	0%	0	0%	9	47%	10	53%	100%
Location	0	0%	0	0%	6	32%	2	11%	11	58%	68%
Speaker	0	0%	0	0%	3	16%	7	37%	9	47%	84%
Meeting	0	0%	0	0%	2	11%	9	47%	8	42%	89%

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We had an excellent turnout from the student chapters at UT and BGSU, 42 students in all. They were joined by faculty from both universities, as well. We had a drawing for two free PDM's, and the winners were Sawsan Altammar from UTAPICS and Ali Rieger from BGSU. And last but not least, Dr Paul Hong from UT won a UTAPICS T-shirt!

Special thanks to Janell Vickers. Janell stepped up to the plate at the last minute and filled in for Charla Ulrich, who was dealing with an emergency at work and couldn't get away. And thanks to Lisa McLaughlin, who took care of registration...not an easy task with all those students! We're looking forward to having Lisa on the Board.

UPCOMING PROGRAMS

As of this writing, details for May's program are still not finalized. Several ideas I was working on have fallen through, so I am looking at other alternatives. I should have something in place within the next few days....watch for the event flyer!!

Our Annual Mudhens Night is Saturday, July 30. The cost for APICS members and their immediate families is only \$5. Come out and cheer on the HENS!!

Details for the Annual Meeting and the Mudhens Night will be out soon....watch for them!!!

The APICS Toledo Annual Meeting is on Tuesday, June 7, at the Original Tony Packo's on Front Street. Join us and hear how the chapter has fared during the past year, and what we have planned for next year. We will also have election of officers. The cost is only \$10, and we will order from the menu.

**APICS Toledo
2011 Schedule of Events**

Date	Event	Location	Speaker	Topic
Tues, May 10 5:45 pm	APICS Toledo Board of Directors Meeting	J Patrick's Rest. Holiday Inn Perrysburg, OH		
May/2011	TBA	TBA	TBA	TBA
Tues, Jun 7 5:30 pm	APICS Toledo Annual Meeting & Election of Officers	Tony Packo's 1902 Front St Toledo, OH 43605		
Fri-Sat, Jun 24-25	Mid-Atlantic District Meeting			

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	Cincinnati, OH			
Sat, Jul 30 7:00 pm	Annual Mudhens Night	Fifth Third Field Downtown Toledo		
Thurs, Oct 6	Joint PDM with BGSU APICS Student Chapter & BGSU SCMI			
Sun-Tues, Oct 23-25	APICS International Conference & Expo Pittsburgh, PA			
January/2012	Plant Tour	Toledo Zoo		Operations Management at The Zoo

Denotes a change or addition from the previous schedule

Sheryl Holbrook, CPIM, C.P.M.

President's Message May 2011

We have 4 new Toledo chapter members to announce this month:

Rick Briars	Ranee Errington
Jason Rosa	Scott Yaist

The University of Toledo chapter has been busy recruiting too, adding 12 new members, the new members are listed in the membership section of the newsletter, and I'd like to congratulate Jenni Jones and her board for this fine effort.

An update on the website, we have asked Palladian International to recreate the chapter website using a Wordpress platform so that content can be added or updated more easily by anyone with some Microsoft software experience.

In 2009 Gary Capone co-founder of Palladian International and current President of the Blue Ridge chapter of APICS presented on website construction at a Mid Atlantic District and when it became clear that we were unlikely to find someone to replace David Dinwoodie as webmaster the board agreed to ask Gary to assist.

If you are interested in seeing a sample of Palladian's work please check out the Blue Ridge website at <http://blueridgeapics.org/>

Our Annual Meeting will take place on June 7th and the following individuals have indicated they intend to stand as candidates for the board:

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Name	Position
Bruce Brechin	President
Don Gardner	VP Administration
John Blevins	VP Finance
Lisa McLaughlin	VP Membership
Sheryl Holbrook	VP Programs

The following board positions also need to be filled:

- VP Education
- VP Publicity
- VP Student Liaison

<http://www.apicstoledo.org/board.aspx>

I would encourage anyone who might be interested in any board position (candidates for the position of President must have been board members for the current chapter year) to look at the website for the position descriptions (link below), attend a board meeting and / or contact me with any questions.

As of the end of April the projected score for our C-BAR submission has us rated as silver with a total of 285 points, to reach gold we need to score at least 345 but there are a number of topics which cannot be completed until after the end of the chapter year (June 30th) and I am still confident we will achieve the gold standard.

Education Report – May 2011

Planning your APICS Education

If you are thinking of taking either the CPIM or CSCP certification programs with the Toledo chapter you will be interested in knowing our plans for 2011 – 2013

CPIM Modules					
CSCP	BSCM	MPR	DSP	ECO	SMR
Oct-2011	Jan-2012	Apr-2012	Oct-2012	Feb-2013	Apr-2013

The Corporate and Continuing Education Department at **Jackson Community College** will be offering the CPIM modules starting Fall 2011, we are waiting final confirmation of dates and as soon as we have these we will let you know.

In April we finished the last class of the SMR module in Toledo and I'd like to thank Jim Pope, the class instructor, and the 6 students.

Robert Ewing
Shan Ramachandran

Todd Frendt
Jeff Velker

Phil Gasas
Jake Wechsel

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Later this month 13 students from Terumo Cardiovascular Services will complete the last class of the SMR module and I'd like to thank TCVS and those individuals for their support of the APICS education program and Shirley Torrance for being their instructor for the series.

Arnt R Danielsen	John Deyarmond	Thomas Eleinko
Karah Hubbard	Lauren LaCross	Tony Meo
Toni Reeves	RC Ryder	Darcy Teeples
Steve Thorton	Michelle Warden	Matthew Williams
	Tammy White	

I am very pleased to say that Tony Meo has taken and passed the exams for the first 4 CPIM modules and in due course will be taking the SMR exam, I wish him success and look forward to hearing that he has achieved the CPIM certification.

Membership Matters – May 2011

The following Toledo chapter members reach a membership milestone in the month of May:

Sandy Davis and **Bjorn Wildeneau** both complete their first year of APICS membership.

Paula Taynor (who just stepped down as Newsletter Editor) completes 5 years of membership.

Chapter Membership

There were no new members in the BGSU chapter in April, however the UT chapter added 12 members and I'd like to welcome these new student members to APICS:

Saad Almansour	Roudha Almarri	Ahmed Almulhim	Hatim Alsuweilim
Sawsan Altammar	Ahmed Al Ameri	Tiangi Jioung	Mazin Khan
Anthony Maziarz	Jacob Moser	Patrick McNutt	Mohammed Nooh

The Toledo chapter added 4 new members in April:

Rick Briars	Ranee Errington	Jason Rosa	Scott Yaist
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The membership numbers for the student chapters and Toledo chapter as of April 28th are

- BGSU student chapter members 34
- UT student chapter members 32
- Toledo chapter Professional / Enterprise 126
- Toledo chapter Retiree members 1
- Toledo chapter Academic members 7

Bruce Brechin CPIM, CSCP

Memorial Day History

Memorial Day was originally known as Decoration Day because it was a time set aside to honor the nation's [Civil War](#) dead by decorating their graves. It was first widely observed on May 30, 1868, to commemorate the sacrifices of Civil War soldiers, by proclamation of General [John A. Logan](#) of the Grand Army of the Republic, an organization of former sailors and soldiers. On May 5, 1868, Logan declared in General Order No. 11 that:

The 30th of May, 1868, is designated for the purpose of strewing with flowers, or otherwise decorating the graves of comrades who died in defense of their country during the late rebellion, and whose bodies now lie in almost every city, village, and hamlet churchyard in the land. In this observance no form of ceremony is prescribed, but posts and comrades will in their own way arrange such fitting services and testimonials of respect as circumstances may permit.

During the first celebration of Decoration Day, [General James Garfield](#) made a speech

at [Arlington National Cemetery](#), after which 5,000 participants helped to decorate the graves of the more than 20,000 Union and Confederate soldiers buried in the cemetery.

This 1868 celebration was inspired by local observances of the day in several towns throughout America that had taken place in the three years since the [Civil War](#). In fact, several Northern and Southern cities claim to be the birthplace of Memorial Day, including Columbus, Miss.; Macon, Ga.; Richmond, Va.; Boalsburg, Pa.; and Carbondale, Ill.

In 1966, the federal government, under the direction of President [Lyndon Johnson](#), declared Waterloo, N.Y., the official birthplace of Memorial Day. They chose Waterloo—which had first celebrated the day on May 5, 1866—because the town had made Memorial Day an annual, community-wide event during which businesses closed and residents decorated the graves of soldiers with flowers and flags.

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By the late 1800s, many communities across the country had begun to celebrate Memorial Day and, after [World War I](#), observances also began to honor those who had died in all of [America's wars](#). In 1971, Congress declared Memorial Day a national holiday to be celebrated the last Monday in May. ([Veterans Day](#), a day set aside to honor all veterans, living and dead, is celebrated each year on November 11.)

Today, Memorial Day is celebrated at Arlington National Cemetery with a ceremony in which a small American flag is placed on each grave. Also, it is customary for the president or vice-president to give a speech honoring the contributions of the dead and (*History.com*)

lay a wreath at the Tomb of the Unknown Soldier. About 5,000 people attend the ceremony annually.

APICS Student Chapters



Bowling Green State University

In April the BGSU Student Chapter traveled to the Cleveland-Cuyahoga County Port Authority for a tour. We were hosted by the current Operations/Facilities manager Eric Hirsimaki and the future manager Matt Welsh, as Eric was within a month of his retirement. Steve Williams, Blake Williams, Kevin Mumma, Kevin Dowling, and advisor Karen Eboch had a great view of the docks and an informative presentation on the operations and future plans for the

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facility.



Over 20 BGSU students also made the drive up I-75 on April 19th, a very rainy evening, for the UT hosted PDM and Quality Panel. It was a very informative event and congratulations go to all involved in it's planning!

The following night, April 20th, BGSU APICS and ISM met to elect officers for fall 2011. However, before the elections, members of both organizations ratified a new constitution and bylaws creating the BGSU Supply Chain Management Association (SCMA) as a student organization that combines both APICS and ISM to create even more synergies and hopefully be easier for students interested in supply chain to find and get involved. Congratulations go to all the new officers!

- | | |
|---|----------------|
| Immediate Past President/Chairman | Blake Williams |
| President | Celeste Bemby |
| Vice President | Shannon Laseak |
| Secretary | Andy Wetzel |
| Treasurer | Jake Yaney |
| Assistant Treasurer | Latifat Owe |
| Director Recruiting & Member Services | Matt Underwood |
| Director APICS | Bryce Hamilton |
| Director Community Service | Adam Maxwell |
| Assistant Director Dean's Advisor Council | Kylie Reiser |
| Director Professional Development | |
| Director Facility Tours | |
| Director Case Competitions | |

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Director ISM
Director Mentoring
Director Fundraising
Director Social Events
Assistant Director Awards

In the SCMA bylaws, the combined organization retained the number of possible leadership positions that were available between APICS and ISM and created an executive board and a number of directors to oversee specific areas. As anticipated, many of the positions remained open and will be filled in a second election process at the start of the fall semester due to the shuffle of students on internships/co-ops, and uncertain time constraints. A transition meeting was conducted Thursday, April 28th and preliminary fall event calendar created before students tackle final exams beginning May 2nd.

APICS Updates – May 2011

On this page we list items recently announced by APICS just in case you missed them.

APICS Reminders

Free access to **Aberdeen Research** for APICS members
<http://www.apics.org/Membership/Categories/aberdeen.htm>

Now available: ***Production and Inventory Management (P&IM) Journal***
APICS members receive complimentary online access to this recognized publication.
Use this link to find out more <http://www.apics.org/Resources/pandimj.htm>

The **2011 APICS International Conference and Expo**
Pittsburgh, PA October 23rd to October 25th
<http://apics.org/sitefiles/forms/learn-more-about-apics-2011.html>

APICS Materials Manager Competency Model
[http://apics.org/sitefiles/forms/APICS Materials Manager Competency Model.html](http://apics.org/sitefiles/forms/APICS_Materials_Manager_Competency_Model.html)

Check the **APICS Home Page** regularly to get the latest APICS news.
www.APICS.org