

Certified Supply Chain Professional (CSCP)



The APICS **Certified Supply Chain Professional (CSCP)** program is the first and only supply chain certification that encompasses the end-to-end global supply chain. From suppliers to the end customer, CSCP covers globalization, logistics, IT enablement, and both supplier and customer relations. The APICS CSCP designation provides individuals with common standards for understanding, vocabulary, resources, and frameworks within their organizations. This designation is designed for:

- Supply chain professionals seeking to enhance knowledge and expertise
- Consultants who wish to demonstrate expertise in supply chain management
- Professionals who work with enterprise resource planning (ERP) systems

The APICS CSCP designation will help demonstrate mastery of the necessary tools to effectively manage global supply chain activities, including suppliers, plans, distributors, and customers. It will also help maximize the ROI of ERP investments.

Certification classes offer a review of the CSCP body of knowledge to help the candidate prepare for the CSCP certification exam. Substantial reading assignments must be completed before every session, including the first. A full suite of Web tools with an online dictionary, e-flashcards, and pre- and post-tests are included with each Participant Learning System.

Class details:

Instructor: Sheryl Holbrook, CSCP, CPIM
Location: University of Toledo – 2801 W Bancroft St, Toledo, OH 43606 (room number TBD)
Schedule: Saturday, Oct 14, 2017, thru Dec 9, 2017, 9:00am-5:00pm (alternating Saturdays)
All 3 modules will be covered in 5 Saturday sessions (Oct 14 & 28, Nov 11 & 25, Dec 9)

EARLY BIRD DISCOUNT: \$100 if registered by Friday, September 8, 2017

Registration Deadline: Monday, October 2, 2017

(There will be a late fee of \$100 for registrations received after this date.)

Questions or need more information? Visit www.apicstoledo.org or email our Toledo Chapter VP of Education at education@apicstoledo.org

Class Registration Form

Student Details (please complete)

Name	
Address	
Preferred Phone No	
Preferred E-mail	
Member, ID #	

Registration type and Payment (please check one)

<input type="checkbox"/>	APICS PLUS Members (includes exam credit)	\$ 2,499
<input type="checkbox"/>	Non/CORE Members (includes exam credit)	\$ 2,799**
<input type="checkbox"/>	APICS Young Professional Member (includes exam credit)	\$ 1,999

All levels include the CSCP Learning System and access to a full suite of Web-based tools

**If you're not an APICS PLUS member, go to www.apics.org and join now, before you register for the class, so you can take advantage of the special PLUS pricing.

Register online: email this completed form to education@apicstoledo.org and pay by credit card at www.apicstoledo.org. Click on "Credit Card Payment and enter "CSCP" in the Event Field.

Register by mail: mail this completed form and a check or money order (payable to APICS Toledo), or completed form and your company purchase order, to: APICS Toledo Class Registration, PO Box 2823, Toledo, OH 43606.

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Course Outline

Module 1 – Supply Chain Design

- Develop the Supply Chain Strategy
 - Inputs to Supply Chain Strategy
 - Supply Chains and Supply Chain Strategy
 - Resolving Misalignments or Gaps
 - Tools and Techniques
- Design the Supply Chain
 - Business Considerations
 - Supply Chain Design
 - Technology Design
 - Implementation Tools: Communications and Projects

Module 2 - Supply Chain Planning and Execution

- Procure and Deliver Goods and Services
 - Demand Management
 - Operations Planning and Control
 - Inventory Management
 - Supply Management
 - Warehousing, Logistics, and Transportation
 - Monetary, Regulatory, and Trade Considerations
- Manage the Relationship with Supply Chain Partners
 - Segmentation
 - Customer Relationship Management (CRM)
 - Supplier Relationship Management (SRM)
 - Linkages between CRM and SRM
- Manage Reverse Logistics
 - Strategy and Design for Reverse Logistics
 - Waste Considerations

Module 3 – Supply Chain Improvement and Best Practices

- Comply with Standards, Regulations, and Sustainable Best Practices
 - International Standards and Regulatory Compliance
 - Corporate Social Responsibility Considerations
 - Social, Environmental, Safety, and Quality Accreditations and Certifications
- Manage Risk in the Supply Chain
 - Risk Identification
 - Risk Assessment and Classification
 - Risk Response
 - Security, Regulatory, and Compliance Concerns
- Measure, Analyze, and Improve the Supply Chain
 - Supply Chain Metrics
 - Measuring Performance and Customer Service
 - Continuous Improvement and Change Management

About the Course Instructor - Sheryl K. Holbrook, CSCP, CPIM, C.P.M.

Prior to becoming an APICS instructor, Sheryl had over 25 years' experience in the manufacturing sector, most recently as Materials Manager for Exothermics, Inc, a capital equipment manufacturer in Toledo, Ohio. Sheryl was responsible for production materials planning; inventory control; vendor relations; and the sourcing and purchasing of all production materials, equipment, and supplies. While at Exothermics, she implemented software solutions for optimizing the use of production materials, which reduced scrap factors by up to 18%, and she developed shop-floor plans and reports to facilitate the movement and control of materials through Production.

Sheryl completed her APICS instructor training in 2011, at which time she was accepted into the APICS Instructor Development Program. She began teaching CPIM certification classes in 2012, and in 2014 she was awarded the designation of CPIM Lead Instructor. She also teaches the CSCP certification classes, as well as the APICS Principles of Operations Management courseware. Sheryl has taught various classes at Bowling Green State University, The University of Toledo, and Owens Community College, as well as numerous certification classes for the Toledo chapter of APICS. She has also provided in-house certification training for MOBIS Toledo, MOBIS Detroit, Johns-Manville in Defiance, and Magna's T.E.A.M. Systems.

Sheryl holds the CSCP and CPIM certifications from APICS, and the C.P.M. certification from ISM (Institute of Supply Management). Sheryl received both a BBA (1998) and an MBA (2009) in Operations Management from The University of Toledo.